access

Access UBS Accounting, Inventory & Billing

December 2021 Release Notes

About these Release Notes

Welcome to the Access UBS Accounting, Inventory & Billing Release Notes!

This document outlines all you need to know about this version of the software, it will provide you with a brief summary of the changes, and by using the hyperlinks you will be able to easily navigate through the document to find out detailed information about the new features, including screenshots and videos where appropriate.

Please refer to the table of contents for a full list of what is included.

About Access UBS Accounting, Inventory & Billing

Access UBS Accounting & Billing helps you to manage your company accounts by processing customer and supplier payments faster, manage your sales orders, purchase orders, goods receive notes and delivery notes seamlessly within the software.

Access UBS Inventory & Billing makes stock control easier by providing you with the flexibility to handle all types of inventory transactions and have instant updates of your inventory status at your fingertips. It also performs as an invoicing system where you can print invoices and delivery orders.

Table of Contents

Release Summary

Access UBS Accounting, Inventory & Billing v2022.1

Important Note:

- You will need to disable your Anti-virus before you install the new update as some Anti-virus can interfere and prevent a successful installation.
- After successfully installing the update (whether via Online Update or using the Installer), you must restart your computer for the configuration changes to take effect.

The following major features are included in this release, please select the appropriate links if you would like more details on the features. The features are grouped by Product/Area to help you find the information you need easily.

Inventory & Billing

Pricing Display in Sales and Purchase entry screens in Modern View

With this new feature in the Modern View, users will now be able to lookup the last 3 selling or buying prices (depending on module) as well as costs in various transaction screens (some screen will not have this for confidentiality purposes, example Delivery Orders and Receiving).
The display also shows the dates and any discount offered. This will greatly help the person to quickly ensure the right pricing is given to the customer and to make good business decisions.

Read more about this feature

Credit Limit and Outstanding information display in Modern View

With this new feature in Modern View, users will now be able to get visibility check on the customer outstanding amount and if the given credit limit has been overutilized. These set of information will be useful for the person to raise concern at point of order entry.
Ability to make prompt and correct decision can safeguard the business from any untoward debt risks.

Read more about this feature

Recover Related GRN option added to Delete Bill window

With this new feature added to the Delete Bill window, users can now delink GRN(s) when a supplier invoice is cancelled. These GRN(s) can later be used to link to new supplier invoice entered.
This ability to delink and relink records can help the person to gain speed, minimize error in invoice entry and maintain proper linked records in the system for traceability and checking.

Read more about this feature

Inventory & Billing

Recover Related PO option added to Delete Bill window

With this new feature added to the Delete Bill window, users can now delink Purchase Order (PO) when a GRN is cancelled. These POs can later be used to link to new GRN entered.
This ability to delink and relink records can help the person to gain speed, minimize error in GRN entry and maintain proper linked records in the system for traceability and checking.

Read more about this feature

Transaction Listing with "Unpost/Repost" status for non-tax system

Companies that are configured for non-tax can now see "Unpost/Repost" status of transactions in the Transaction Listing screen. This will make the display the same as those configured for tax.
With this, transactions status of P – Posted, U – Unpost and R – Report will be clearly displayed allowing users to take the next appropriate step should a change on the transaction be required.

Read more about this feature

Item and footer level discount handling

As discount can be recognised and reported either as Nett Sales or Gross Sales with Discount tracked separately, we need to provide the same clarity during data entry made in tax system.
With this improvement, users now have the option and flexibility to work adeptly in accordance with their business reporting requirement.

Read more about this feature

Improved terminology on Purchase Invoice type

In Accounting, terminology used is very important. This is to ensure that the product is easily understood by accounting practitioners. In the past, we used laymen terms, and this led to some confusion. This change is to correct this so that it is easily understood and not misinterpreted. In addition to the change, a bubble icon is added to provide more information on the new terms and their application.

Read more about this feature

Improved negative stock handling in system

Correct an erroneous situation where returns are not permitted when the current stock level is negative. With this change, it means that when stocks status is in negative and there is a genuine case to return stocks to an item, it is now possible to correct them by performing positive adjustments (seen as Credit Returns) in the Inventory and Billing module.

Read more about this feature

Inventory & Billing

Adjusting GRN function in User Pin for Billing and I&B

The system has rectified an upgrade issue where access is not correctly applied. With this change, after the upgrade:

- For Inventory & Billing module → GRN will be included
- For Billing module → GRN (not applicable since this is for Inventory that does not come with B) will be excluded but Unpost/Repost will be included.

Read more about this feature

Improved handling of "Unpost/Repost" rights setting during upgrade process

Correct an issue with Upgrades where access attribute, Unpost/Repost, in the User DBF is not carried over to the upgraded version. With this change, regardless of whether this attribute is found in User DBF or not, the upgrade will always create the new User DBF with this attribute. This eliminates support issues during upgrading of customers and hence improve user experience.

Read more about this feature

Accounting

Improved warning message on blank reference number in transaction

Reference Number field is very important as it facilitate referencing to transactions entered. It was not a mandatory field in the application. This causes issues to customers that wanted to have that ability but because users failed to enter them, they have to resort to various means to correct the data. With this change, customers that want to ensure a value is entered can turn on the setting, **Compulsory Reference No**., to enforce this during entry.

Read more about this feature

Realignment of Ledger Listing screen report

Improving report aesthetics by realigning header of the report to follow the column information correctly in both classic and modern views.
This will cease misinterpretation of report and avoid confusion to users.

Read more about this feature

Landing Page

Improved warning message on license issue

Instead of using a generic catch on all warning message when certain license conditions exist, the checking will now be more granular and contain more useful help on how to correct them. This will save time and effort for our partners and our support as they can now tell the exact cause without having to spend time to go through a check list of items.

Read more about this feature

Enhanced workflow to close system after exit warning message

System will now close when the warning message "No connection could be made because the target machine actively refuse it. 127.0.0.1 Port 8900" is prompted.
This will prevent users from using a demo license with limited functionalities and date restrain that may have undesirable impact to their transactions.

Read more about this feature

Windows

Windows 11 Compatibility

Making UBS future proof to customers who are upgrading to Windows 11 devices now or in the future.
All Access UBS modules were tested and confirmed working fine in Windows 11 with no functional issues encountered.

Read more about this feature

Release Contents

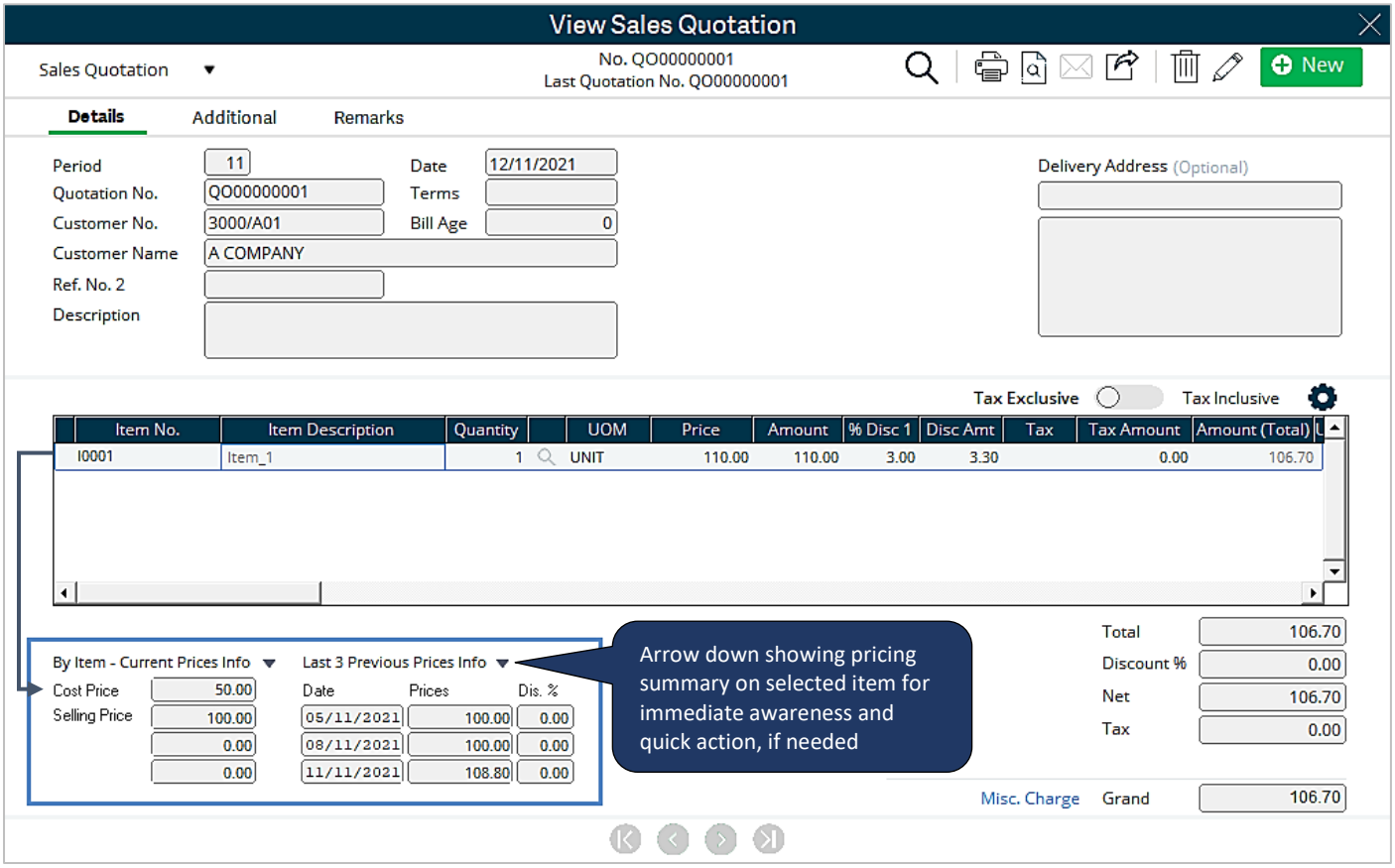
The below section describes the features in more detail, including screenshots and videos where appropriate, this is ordered by the products/modules identified in Release Summary section.

Inventory & Billing

Pricing Display in Sales and Purchase entry screens in Modern View

With this new feature in the Modern View, users will now be able to lookup the last 3 selling or buying prices (depending on module) as well as costs in various transaction screens (some screen will not have this for confidentiality purposes, example Delivery Orders and Receiving).
The display also shows the dates and any discount offered. This will greatly help the person to quickly ensure the right pricing is given to the customer and to make good business decisions.

Sample image #1 – pricing display:

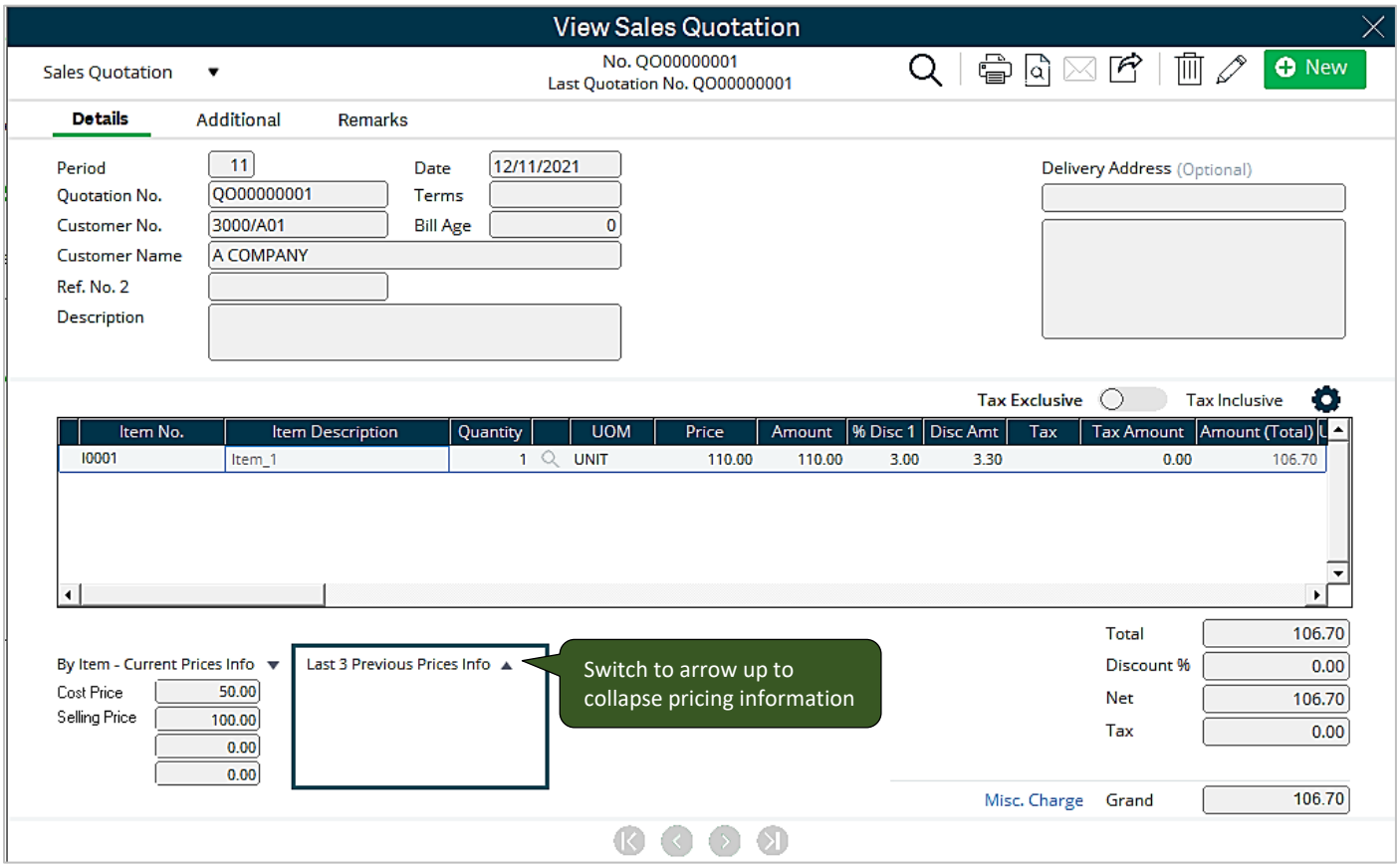


The pricing section comes with the expand and collapse capability:

q arrow down will expand the section to display the pricing information – refer image #1 above

▲ arrow up will collapse the section and pricing information will not be displayed – refer image #2 below

Sample image #2 – expanded and collapsed pricing display:



This pricing summary is made available in the following transaction type:

Sales transactions	Purchase transactions	Inventory transactions
➢ Quotation	➢ Purchase Order	➢ Issue
➢ Sales Order	➢ Supplier Invoice / Receive	➢ Transfer
➢ Delivery Order (only when [With Price in DO" setting is ticked]*	➢ Purchase Return	➢ Adjustment (Increase)
➢ Sales Invoice	➢ Purchase Credit Note	➢ Adjustment (Decrease)
➢ Cash Sales	➢ Purchase Debit Note	➢ Item Assembly
➢ Sales Credit Note		
➢ Sales Debit Note		

* [With Price in DO] option can be set at via Setup > General Setup > Transaction tab as per image shown on the right

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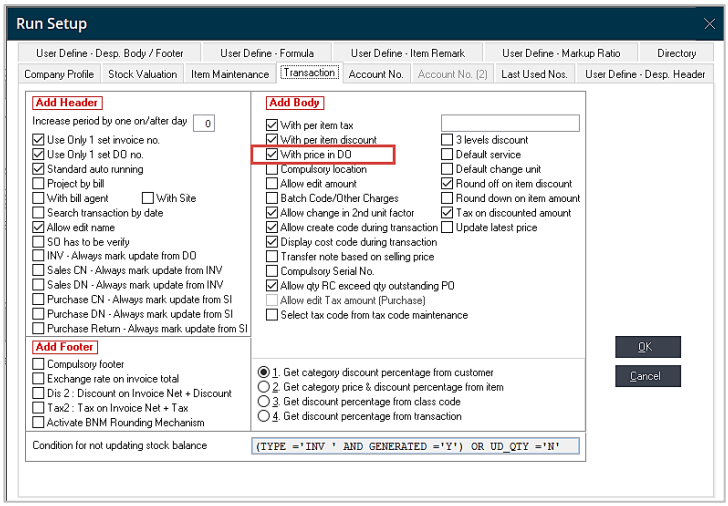
Sample image #3 – [With Price in DO] setting:

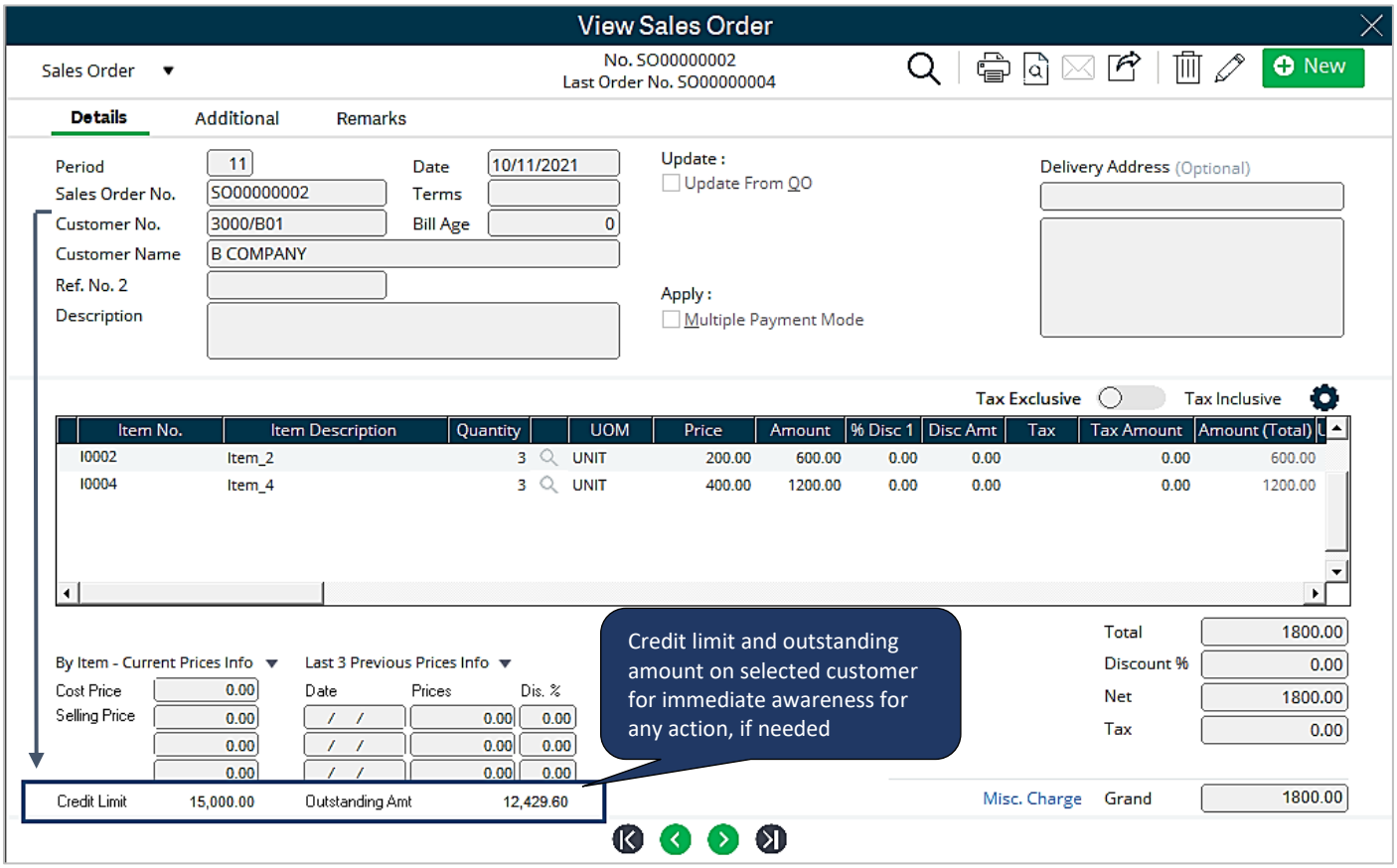


Credit Limit and Outstanding information display in Modern View

With this new feature in Modern View, users will now be able to get visibility check on the customer outstanding amount and if the given credit limit has been overutilized. These set of information will be useful for the person to raise concern at point of order entry.

Ability to make prompt and correct decision can safeguard the business from any untoward debt risks.

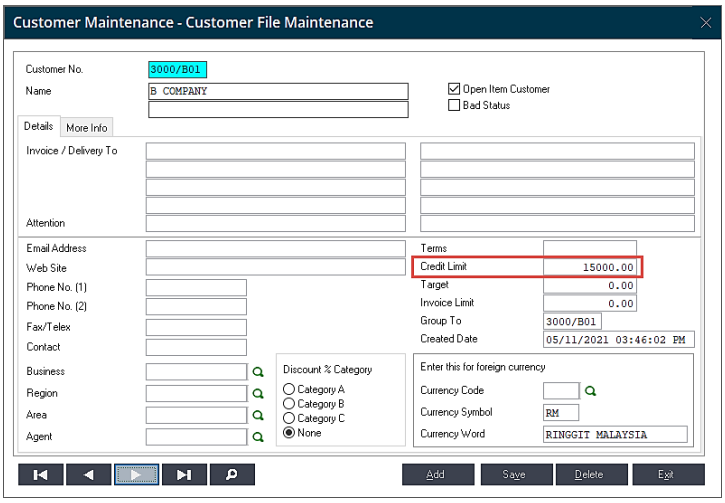
Sample image #4 – credit limit and outstanding amount (within limit) display:



Condition:

The Credit Limit will only be displayed if Credit Limit is maintained for the customer in Maintenance > Customer Maintenance > Customer File Maintenance as per image shown on the right.

Sample image #5 – customer credit limit setting:



Sample image #6 – credit limit and outstanding amount (over limit) display:

View Sales Invoice

Sales Invoice

No. INV00003
Last Invoice No. INV00006

New

Details | Additional | Remarks

Period: 11
Date: 09/11/2021
Invoice No.: INV00003
Terms:
Customer No.: 3000/C01
Bill Age: 0
Customer Name: C COMPANY
Ref. No. 2:
Description: SALES

Update :
From DO
From SO

Apply :
Multiple Payment Mode

Delivery Address (Optional)

Tax Exclusive | Tax Inclusive

Item No.	Item Description	Quantity		UOM	Price	Amount	% Disc 1	Disc Amt	Tax	Tax Amount	Amount (Total)
I0003	Item_3	18		UNIT	300.00	5400.00	0.00	0.00		0.00	5400.00
I0002	Item_2	28		UNIT	200.00	5600.00	0.00	0.00		0.00	5600.00
I0001	Item_1	38		UNIT	100.00	3800.00	0.00	0.00		0.00	3800.00

By Item - Current Prices Info | Last 3 Previous Prices Info

		Date	Prices	Dis. %
Cost Price	0.00			
Selling Price	0.00	/ /	0.00	0.00
	0.00	/ /	0.00	0.00
	0.00	/ /	0.00	0.00

Credit Limit 18,000.00 | Outstanding Amt 20,328.35

Credit limit displayed in RED to alert users if outstanding amount exceeded the credit limit given

Total	14800.00
Discount %	0.00
Net	14800.00
Tax	0.00
Misc. Charge	
Grand	14800.00

This credit limit and outstanding amount display is made available in the following transaction type:

Sales transactions
➢ Sales Order
➢ Delivery Order
➢ Sales Invoice

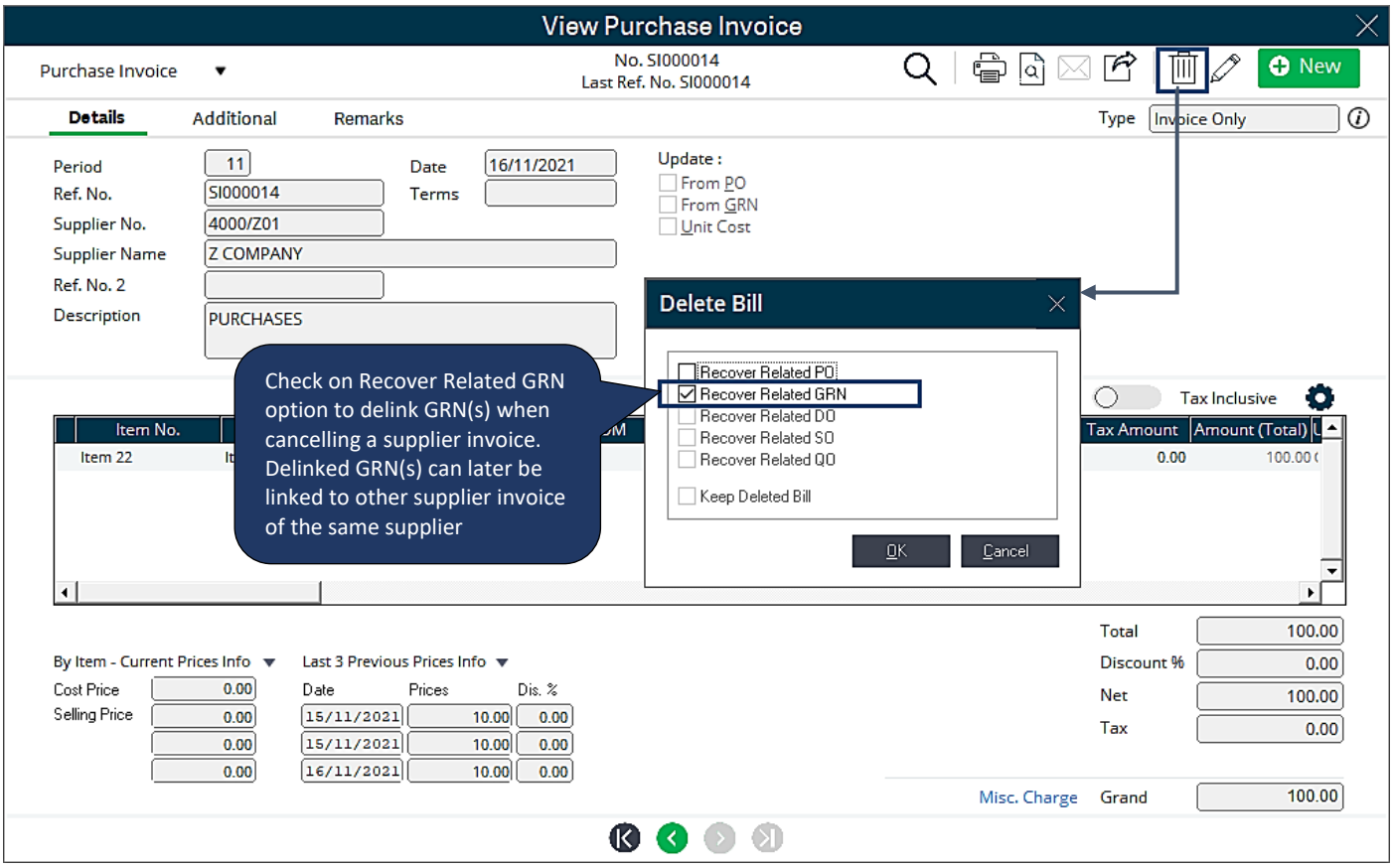
Note: The credit limit and outstanding amount will be refreshed and displayed accordingly after the transaction is saved.

Recover Related GRN option added to Delete Bill window

With this new feature added to the Delete Bill window, users can now delink GRN(s) when a supplier invoice is cancelled. These GRN(s) can later be used to link to new supplier invoice entered.

This ability to delink and relink records can help the person to gain speed, minimize error in invoice entry and maintain proper linked records in the system for traceability and checking.

Sample image #7 – Recover Related GRN in Delete Bill window:



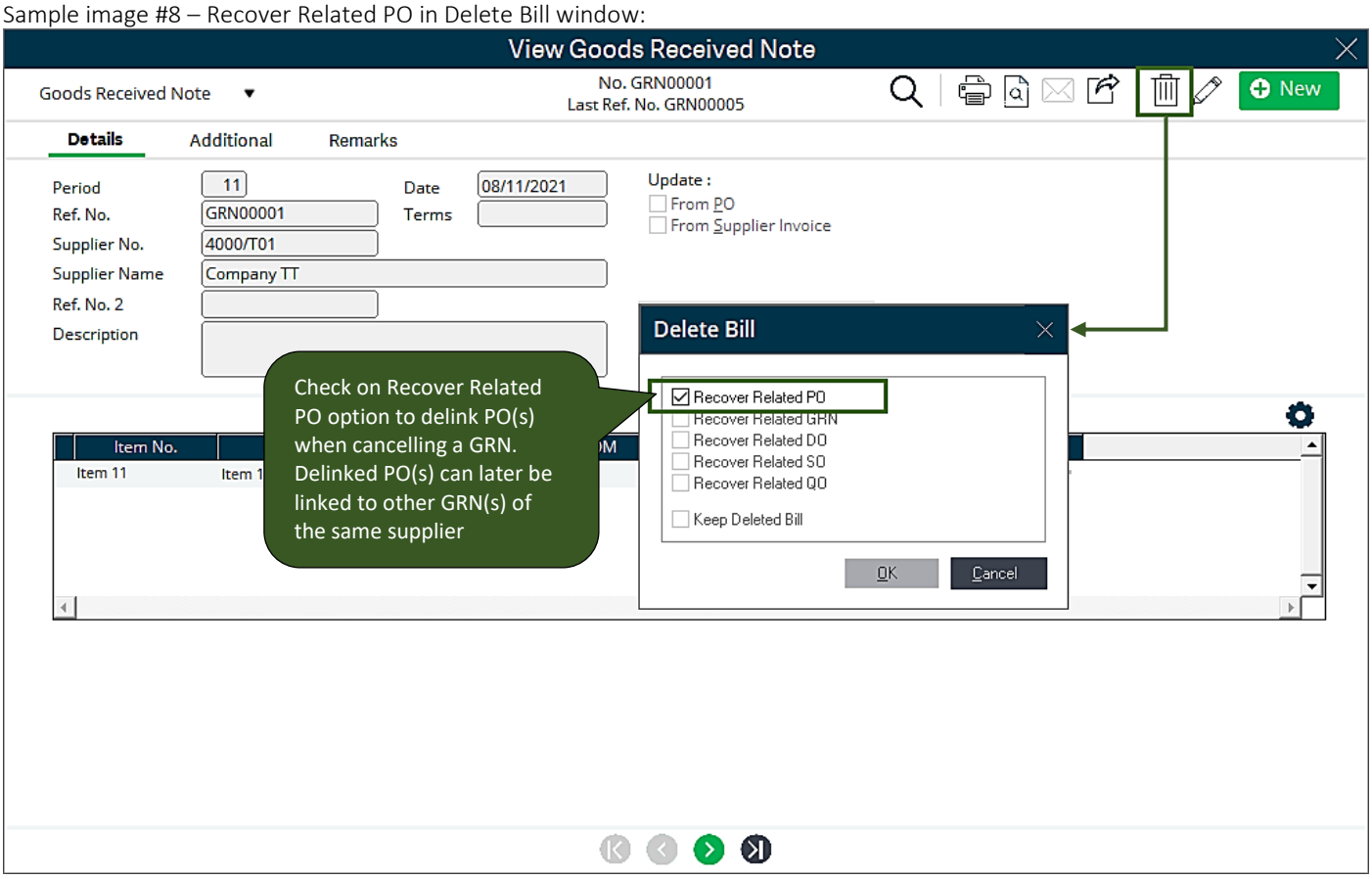
This Recover Related GRN option is made available in both Modern and Classic view.

Note: If this option is not ticked during cancellation of the supplier invoice, the related GRN(s) will not be recovered and remained as "used". Then users will not be able to relink or reassign them in another supplier invoice from the same supplier.

Recover Related PO option added to Delete Bill window

With this new feature added to the Delete Bill window, users can now delink Purchase Order (PO) when a GRN is cancelled. These POs can later be used to link to new GRN entered.
This ability to delink and relink records can help the person to gain speed, minimize error in GRN entry and maintain proper linked records in the system for traceability and checking.

Sample image #8 – Recover Related PO in Delete Bill window:

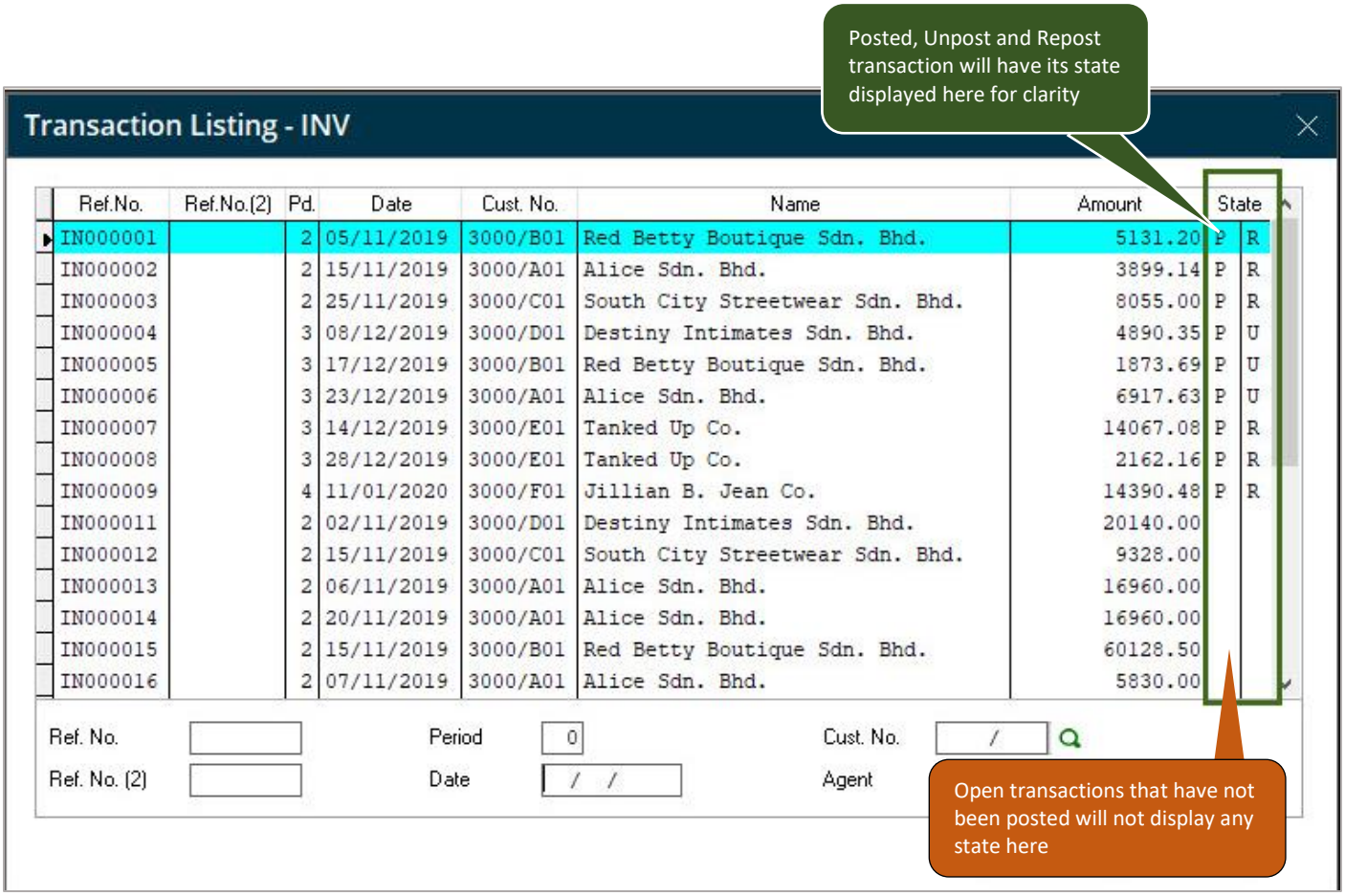


This Recover Related PO option is made available in both Modern and Classic view.
Note: If this option is not ticked during cancellation of the GRN, the related PO(s) will not be recovered and remained as "used". Then users will not be able to relink or reassign them in another GRN of the same supplier.

Unpost/Repost status in Transaction Listing now available for non-tax system

If a system is set as "Non-Tax", the Transaction Listing screen does not show a transaction status if it is in Posted (P), Unpost (U) or Repost (R) state. With this change, it will make this screen's behaviour in line with systems set as "Tax". Users will now have better clarity on the state of each transaction in the Transaction Listing screen.

Sample image #9 – transaction state display in Transaction Listing screen:



Ref.No.	Ref.No.(2)	Pd.	Date	Cust. No.	Name	Amount	State	
IN000001		2	05/11/2019	3000/B01	Red Betty Boutique Sdn. Bhd.	5131.20	P	R
IN000002		2	15/11/2019	3000/A01	Alice Sdn. Bhd.	3899.14	P	R
IN000003		2	25/11/2019	3000/C01	South City Streetwear Sdn. Bhd.	8055.00	P	R
IN000004		3	08/12/2019	3000/D01	Destiny Intimates Sdn. Bhd.	4890.35	P	U
IN000005		3	17/12/2019	3000/B01	Red Betty Boutique Sdn. Bhd.	1873.69	P	U
IN000006		3	23/12/2019	3000/A01	Alice Sdn. Bhd.	6917.63	P	U
IN000007		3	14/12/2019	3000/E01	Tanked Up Co.	14067.08	P	R
IN000008		3	28/12/2019	3000/E01	Tanked Up Co.	2162.16	P	R
IN000009		4	11/01/2020	3000/F01	Jillian B. Jean Co.	14390.48	P	R
IN000011		2	02/11/2019	3000/D01	Destiny Intimates Sdn. Bhd.	20140.00		
IN000012		2	15/11/2019	3000/C01	South City Streetwear Sdn. Bhd.	9328.00		
IN000013		2	06/11/2019	3000/A01	Alice Sdn. Bhd.	16960.00		
IN000014		2	20/11/2019	3000/A01	Alice Sdn. Bhd.	16960.00		
IN000015		2	15/11/2019	3000/B01	Red Betty Boutique Sdn. Bhd.	60128.50		
IN000016		2	07/11/2019	3000/A01	Alice Sdn. Bhd.	5830.00		

Ref. No. | Period 0 | Cust. No. /
Ref. No. (2) | Date / / | Agent

This change will provide consistent clarity on state of all transactions in the Transaction Listing screen regardless of tax or non-tax system being configured for your setup in Access UBS.

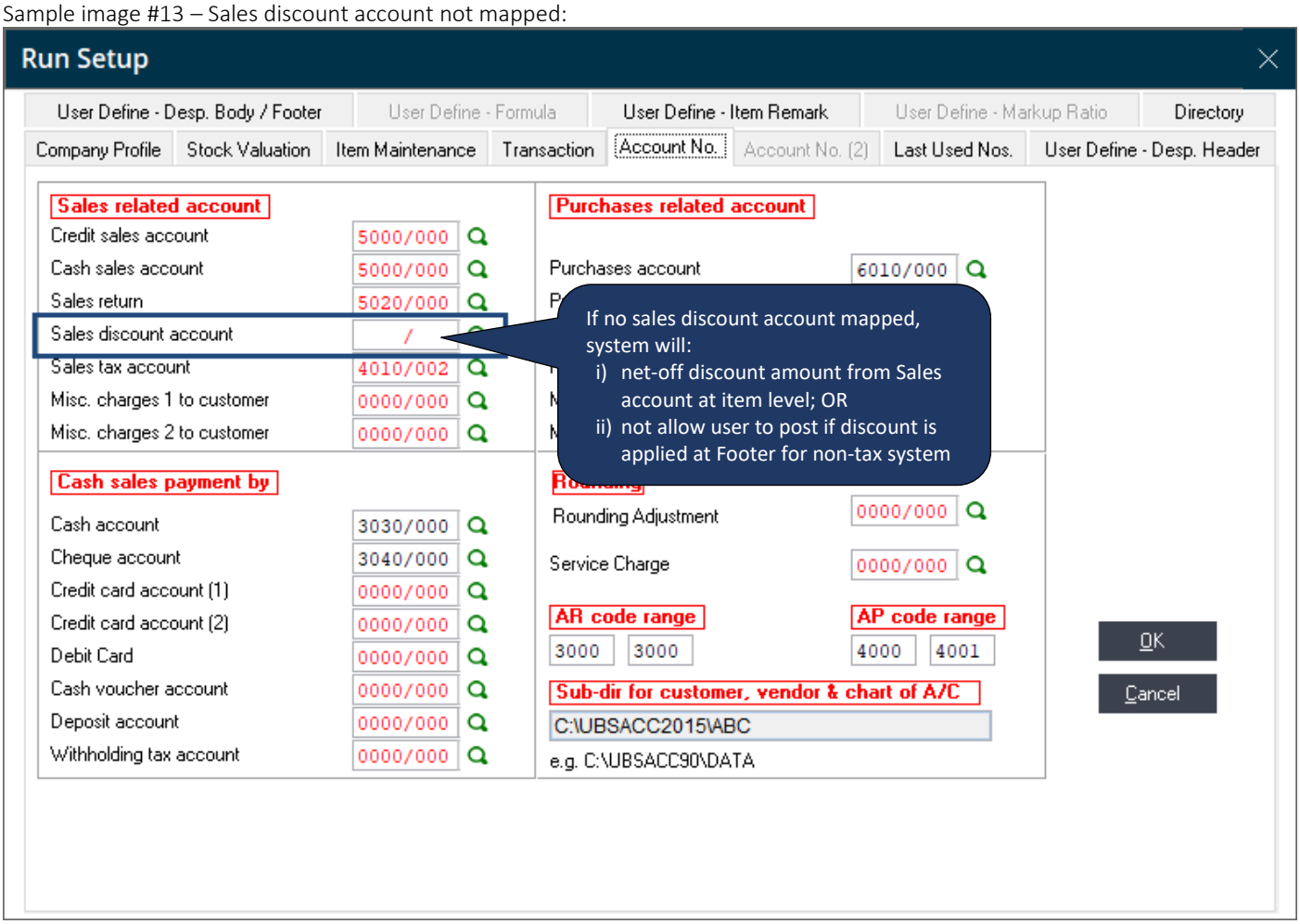
Item and footer level discount handling

As discount can be recognised and reported either as Nett Sales or Gross Sales with Discount tracked separately, we need to provide the same clarity during data entry made in tax system as follows:

- No Discount Account specified – The system will store Nett Sales in the Sales GL Account
- A Discount Account is specified – The system will store Gross Sales in Sales GL Account and Discount in the Discount Account if Tax is turned on. If Tax is not turned on then it will store only Nett Sales in the Sales GL Account
- If Footer discount is entered – This feature is only applicable if Tax is not turned on and a Discount Account is setup. The system will store Gross Sales in Sales GL Account and Discount in the Discount Account.

This flexibility will allow users to work adeptly in accordance with their business reporting requirement.

Sample image #13 – Sales discount account not mapped:



No sales discount account mapped	Non-tax system	Tax system
➢ Body discount (item level)	Net-off Sales	Net-off Sales
➢ Footer discount	Not allowed to post as discount account is mandatory	Footer discount not applicable for tax system

Sample image #14 – Preview before posting where sales discount account is not mapped:

View Sales Invoice

Sales Invoice | No. 1000124 | Last Invoice No. 1000134 | New

Details | Additional | Remarks

Period: 9 | Date: 03/09/2021
Invoice No.: 1000124 | Terms: 60 DAYS
Customer No.: 3000/A01 | Bill Age: 0
Customer Name: ANTOP SDN. BHD.
Ref. No. 2:
Description: SALES

Update: From DO, From SO
Apply: Multiple Payment Mode

Delivery Address (Optional)

Tax Exclusive | Tax Inclusive

Item No.	Item Description	Quantity	UOM	Price	Amount	% Disc 1	Disc Amt	Tax	Tax Amount	Amount (Total)
M-X-BL-JBU-X	Men-X-Blue (/X)	12		500.00	6000.00	5.00	300.00	SR	342.00	6042.00

By Item - Current Prices Info | Last 3 Previous Prices Info

		Date	Prices	Dis. %
Cost Price	0.00			
Selling Price	0.00	/ /	0.00	0.00
	0.00	/ /	0.00	0.00
	0.00	/ /	0.00	0.00

Total: 5700.00
Net: 5700.00
Tax: 342.00
Grand: 6042.00

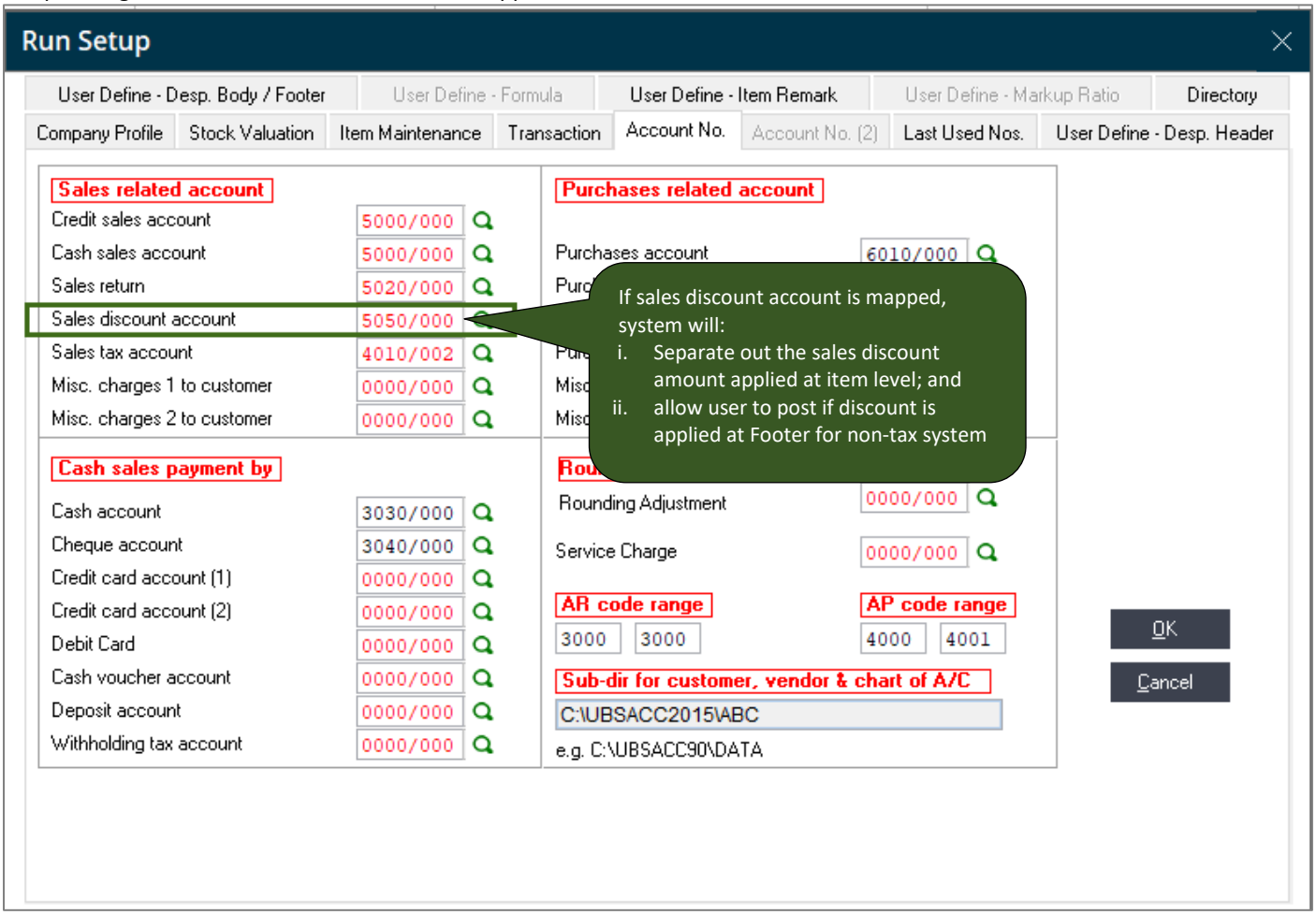
PREVIEW BEFORE POSTING

DATE	T	REFNO.	A/C NO.	DEBIT	CREDIT	TAXCODE	PJ.	JOB	REC	PD
03/09/2021	I	1000124	5000/000	0.00	5700.00				1	9 *
03/09/2021	I	1000124	4800/020	0.00	342.00	SR			2	9
03/09/2021	I	1000124	3000/A01	6042.00	0.00				3	9
				6042.00	6042.00					

If no sales discount account mapped, the discount amount is net-off from the sales account

Print ... | Preview | Convertor | Exit

Sample image #15 – Sales discount account is mapped:



With sales discount account mapped	Non-tax system	Tax system
➢ Body discount (item level)	Net-off Sales	Sales and sales discount captured separately
➢ Footer discount	Sales and sales discount captured separately	Footer discount not applicable for tax system

Sample image #16 – Preview before posting where sales discount account is mapped:

View Sales Invoice

Sales Invoice

No. 1000124
Last Invoice No. 1000134

New

Details | Additional | Remarks

Period: 9
Date: 03/09/2021
Invoice No.: 1000124
Terms: 60 DAYS
Customer No.: 3000/A01
Bill Age: 0
Customer Name: ANTOP SDN. BHD.
Ref. No. 2:
Description: SALES

Update :
From DO
From SO

Apply :
Multiple Payment Mode

Delivery Address (Optional)

Tax Exclusive | Tax Inclusive

Item No.	Item Description	Quantity		UOM	Price	Amount	% Disc 1	Disc Amt	Tax	Tax Amount	Amount (Total)
M-X-BL-JBU-X	Men-X-Blue (/X)	12			500.00	6000.00	5.00	300.00	SR	342.00	6042.00

Total: 5700.00

By Item - Current Prices Info
Cost Price: 0.00
Selling Price: 0.00
0.00
0.00

Last 3 Previous Prices Info

Date	Prices	Dis. %
/ /	0.00	0.00
/ /	0.00	0.00
/ /	0.00	0.00

Net: 5700.00
Tax: 342.00
Grand: 6042.00

PREVIEW BEFORE POSTING

DATE	T	REFNO.	A/C NO.	DEBIT	CREDIT	TAXCODE	PJ.	JOB	REC	PD
03/09/2021	I	1000124	5000/000	0.00	6000.00	SR			1	9 *
03/09/2021	I	1000124	4800/020	0.00	342.00	SR			2	9
03/09/2021	I	1000124	5050/000	300.00	0.00				3	9
03/09/2021	I	1000124	3000/A01	6042.00	0.00				4	9
				6342.00	6342.00					

If sales discount account is mapped, the discount amount will be captured separately from the sales account

Print ... | Preview | Convertor | Exit

With this improvement, users now have the option to have discount being recognised and reported either as Nett Sales or Gross Sales with Discount tracked separately. Either option, the system provides the same clarity during data entry.

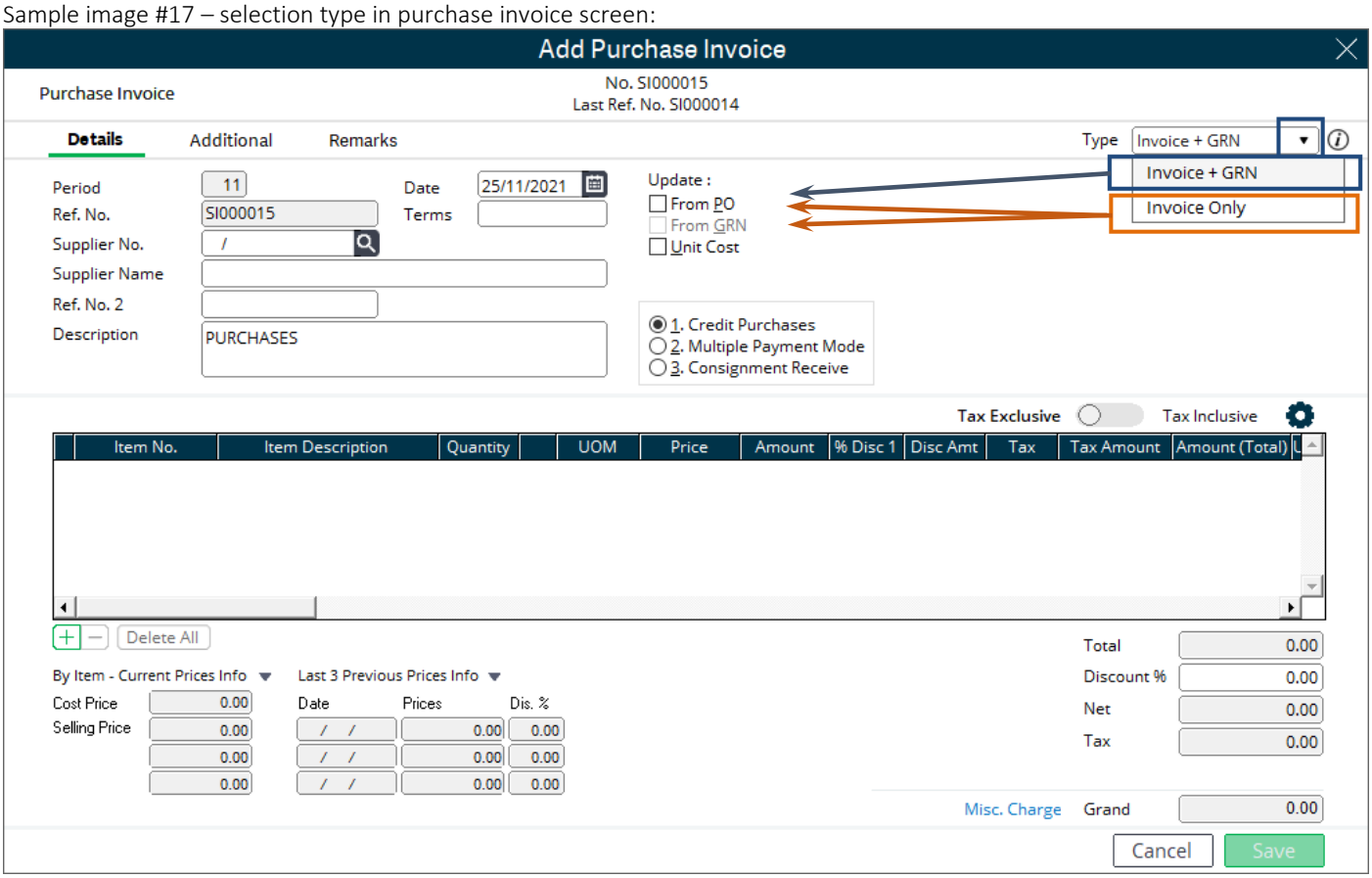
Improved terminology used on Purchase Invoice type

In Accounting, terminology used is very important. This is to ensure that the product is easily understood by accounting practitioners. In the past we used laymen terms, and this led to some confusion. This change is to correct the terms so that they are easily understood and not misinterpreted.

New terminology:

No.	Former terminology	New terminology
1	Invoice with GRN	Invoice + GRN
2	Invoice without GRN	Invoice Only

Sample image #17 – selection type in purchase invoice screen:

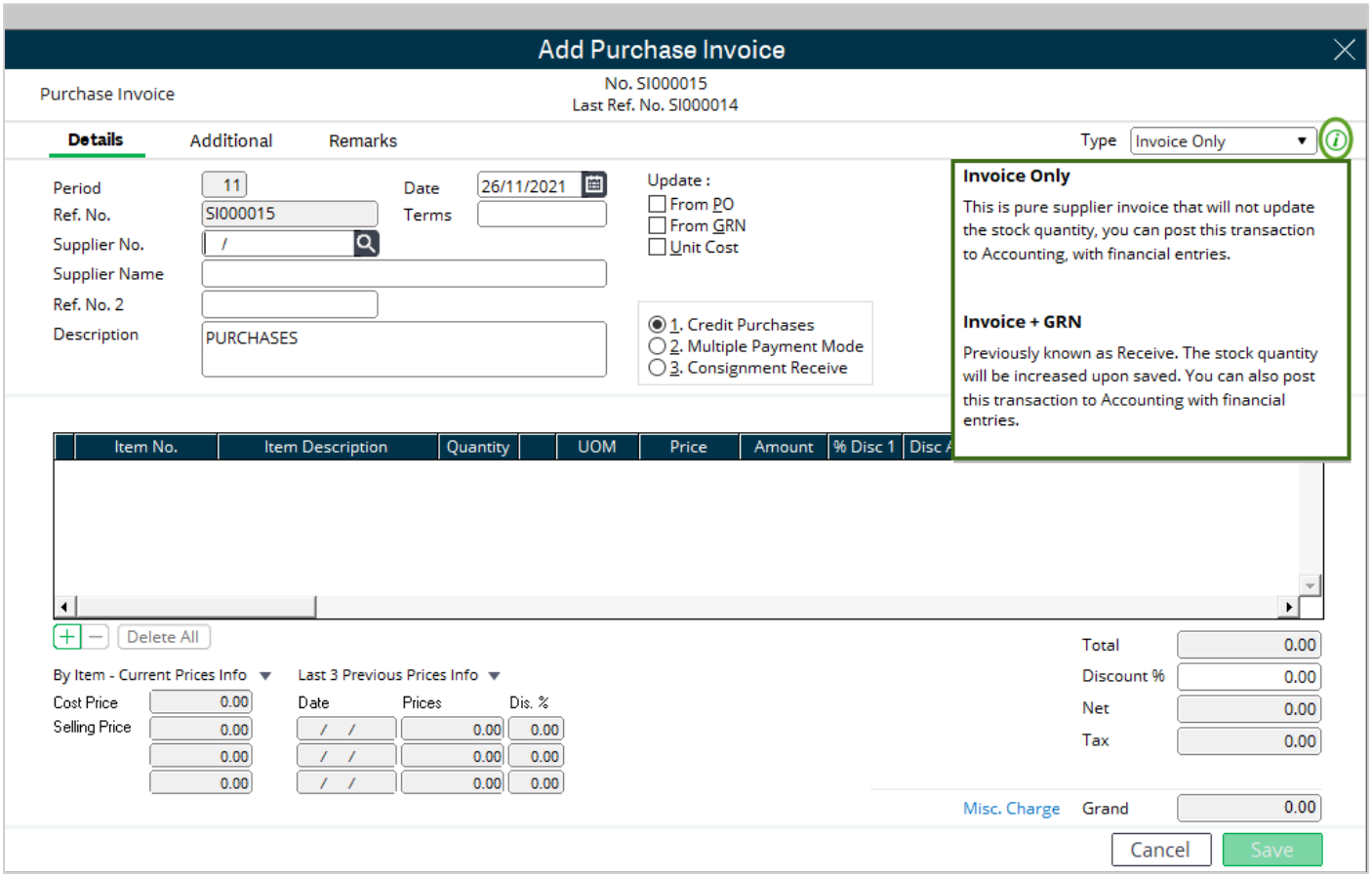


Based on the type selected, the "Update" option available for document linkage will differ. Tabled below is the available "Update" option for your reference:

No.	New terminology	Update option
1	Invoice + GRN	can update from PO only
2	Invoice Only	can update from GRN and PO

We have also added a bubble icon to provide more information on both transaction types for user to have a much clearer understanding on the function of each of the supplier invoice type – refer to image #18 on next page.

Sample image #18 – more information icon on supplier invoice type



This change will provide better clarity and understanding on the correct type to use for your supplier invoice entry.

Improve negative stock handling in system

This enhancement will provide better handling of negative stock for users using the Inventory & Billing module.
The negative stock checking will be bypassed when creating sales credit note (including update from sales invoice) for goods returned as this transaction type is returning (adding) stock in the system

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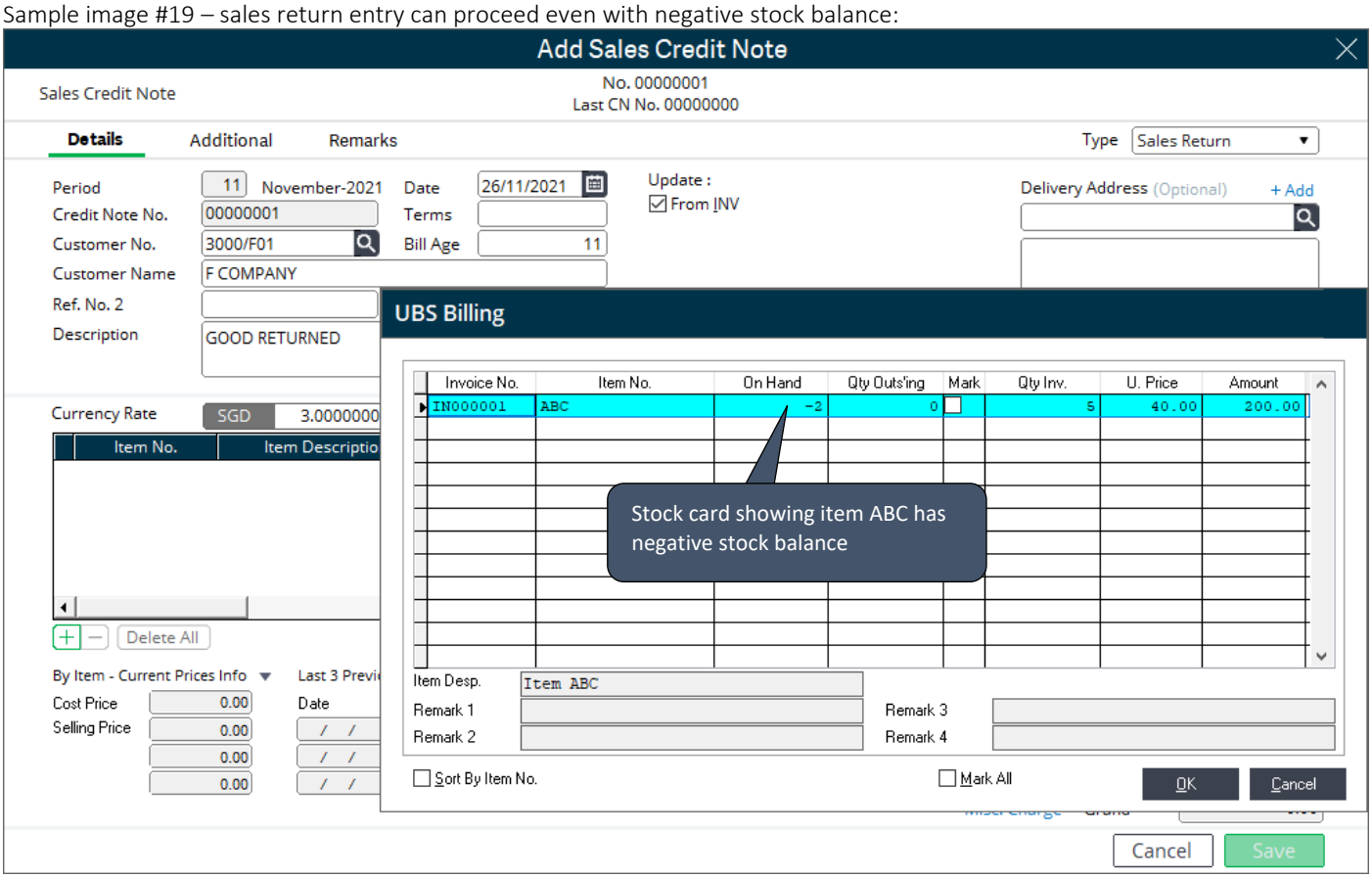
Sample image #19 – sales return entry can proceed even with negative stock balance:



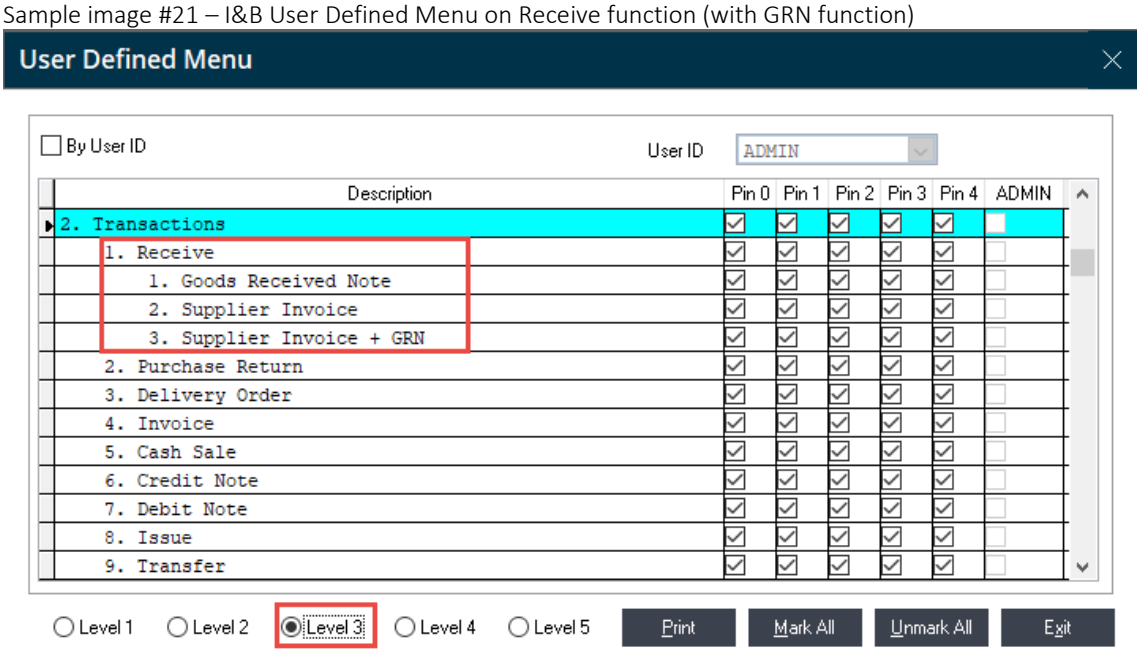
The improved inventory logic provides users better usability and clarity while eliminating confusion on the use of this stock function.

Adjusting User Pin on GRN function in Billing and I&B

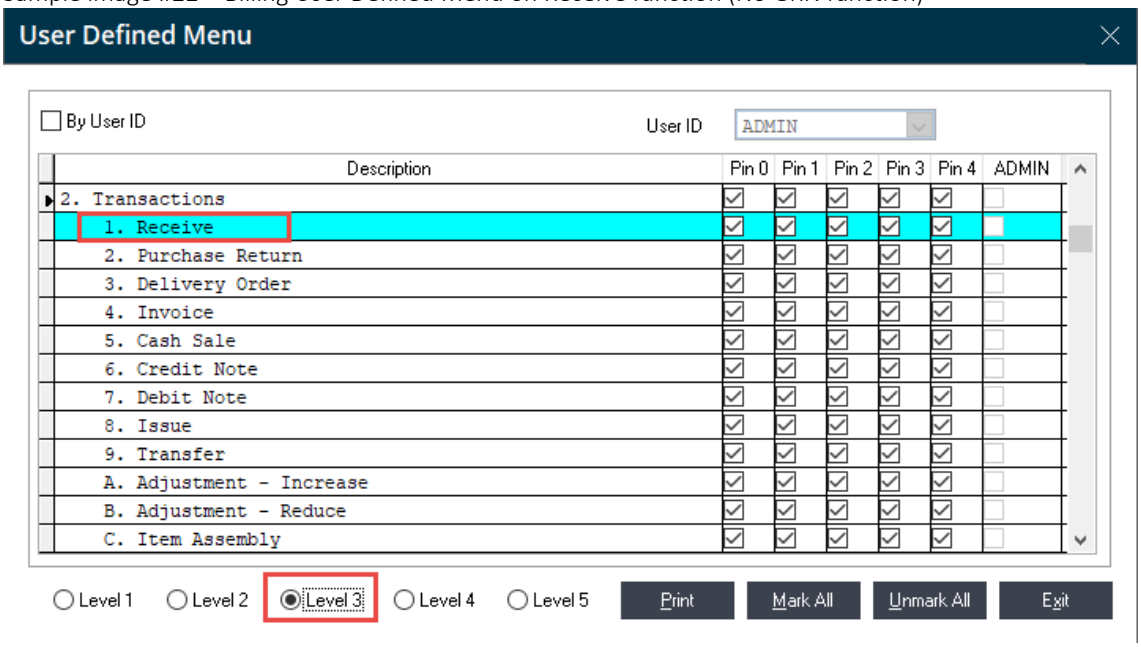
Corrected an upgrade issue where access is not correctly applied on GRN function.
With this change, after the upgrade:

- For Inventory & Billing, GRN will be included
- For Billing only, GRN will be excluded as this function is strictly for Inventory module.

Sample image #21 – I&B User Defined Menu on Receive function (with GRN function)



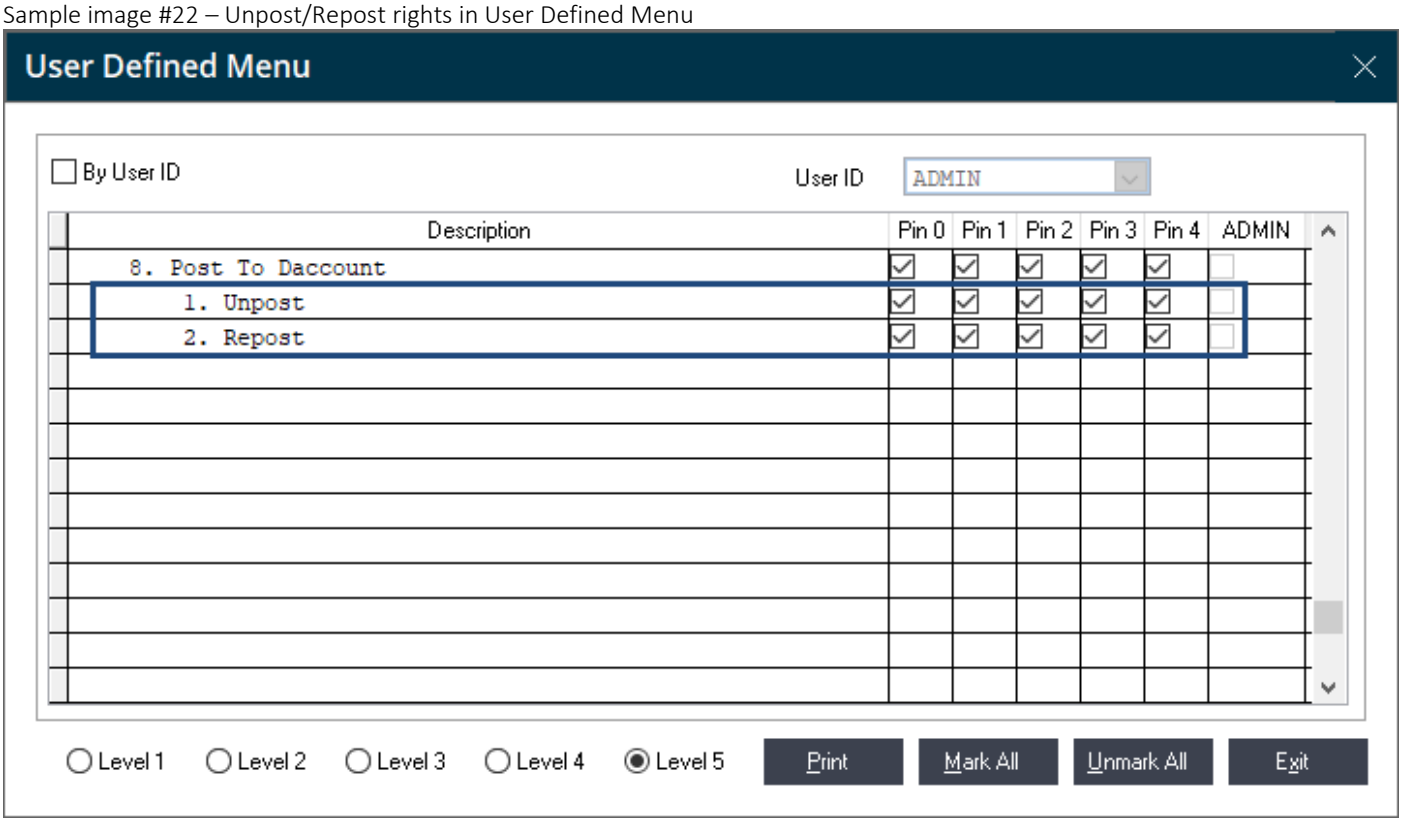
Sample image #22 – Billing User Defined Menu on Receive function (No GRN function)



Improved handling of “Unpost/Repost” rights setting during upgrade process

The system will now properly upgrade the userpin.dbf file for settings related to “Unpost” and “Repost” rights for Billing module.

Sample image #22 – Unpost/Repost rights in User Defined Menu



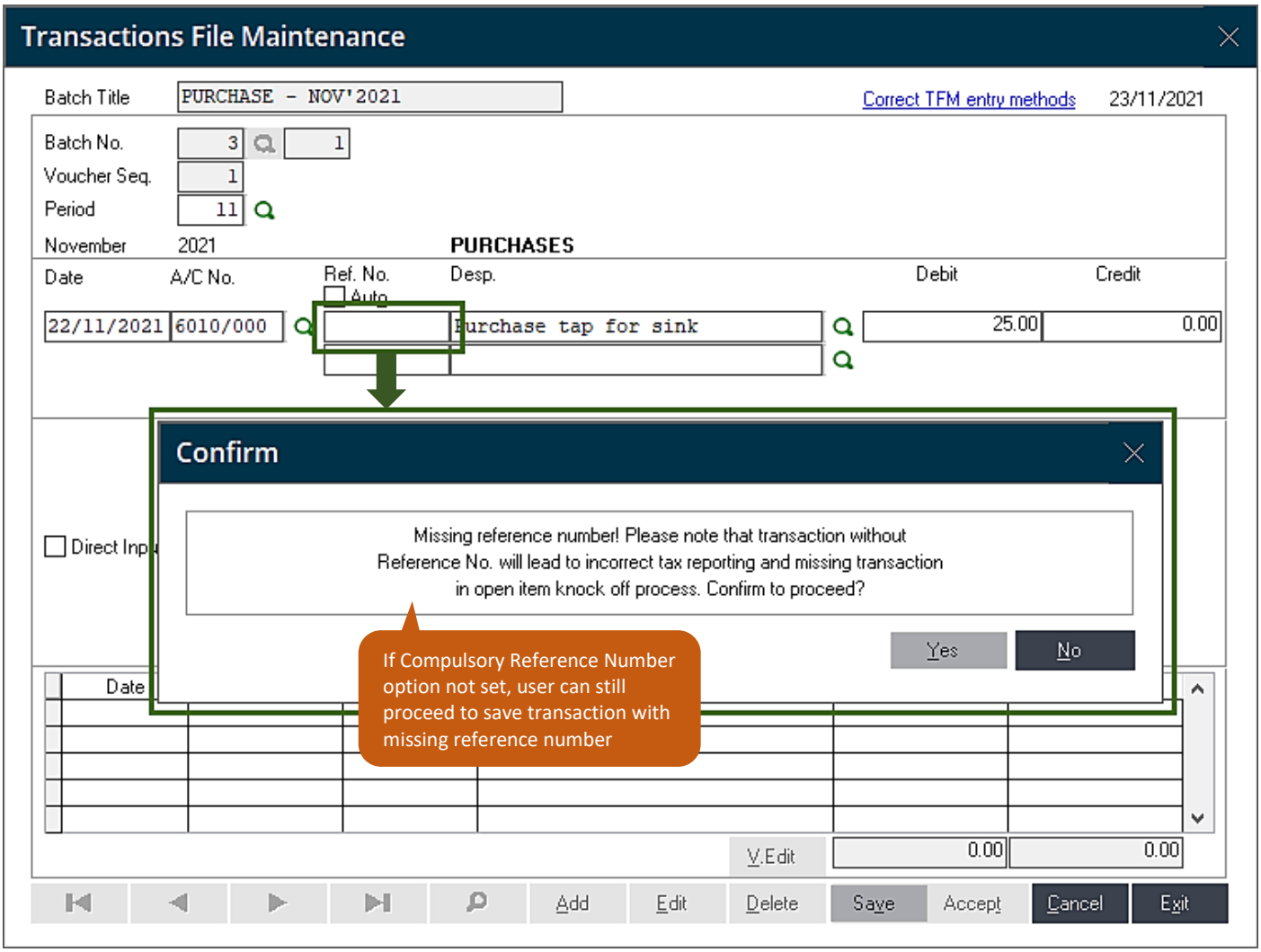
With this improvement, the Unpost/Repost functions have been added to the list for user rights assignment to give business better management and control on the use of these added functions.

Accounting

Improved warning message on blank reference number in transaction

Reference Number field is very important as it facilitate referencing to transactions entered. It was not a mandatory field in the application. This causes issues to customers that wanted to have that ability but because users failed to enter them, they must resort to various means to correct the data. With this change, customers that want to ensure a value is entered can turn on the setting, **Compulsory Reference No.**, to enforce this during entry.

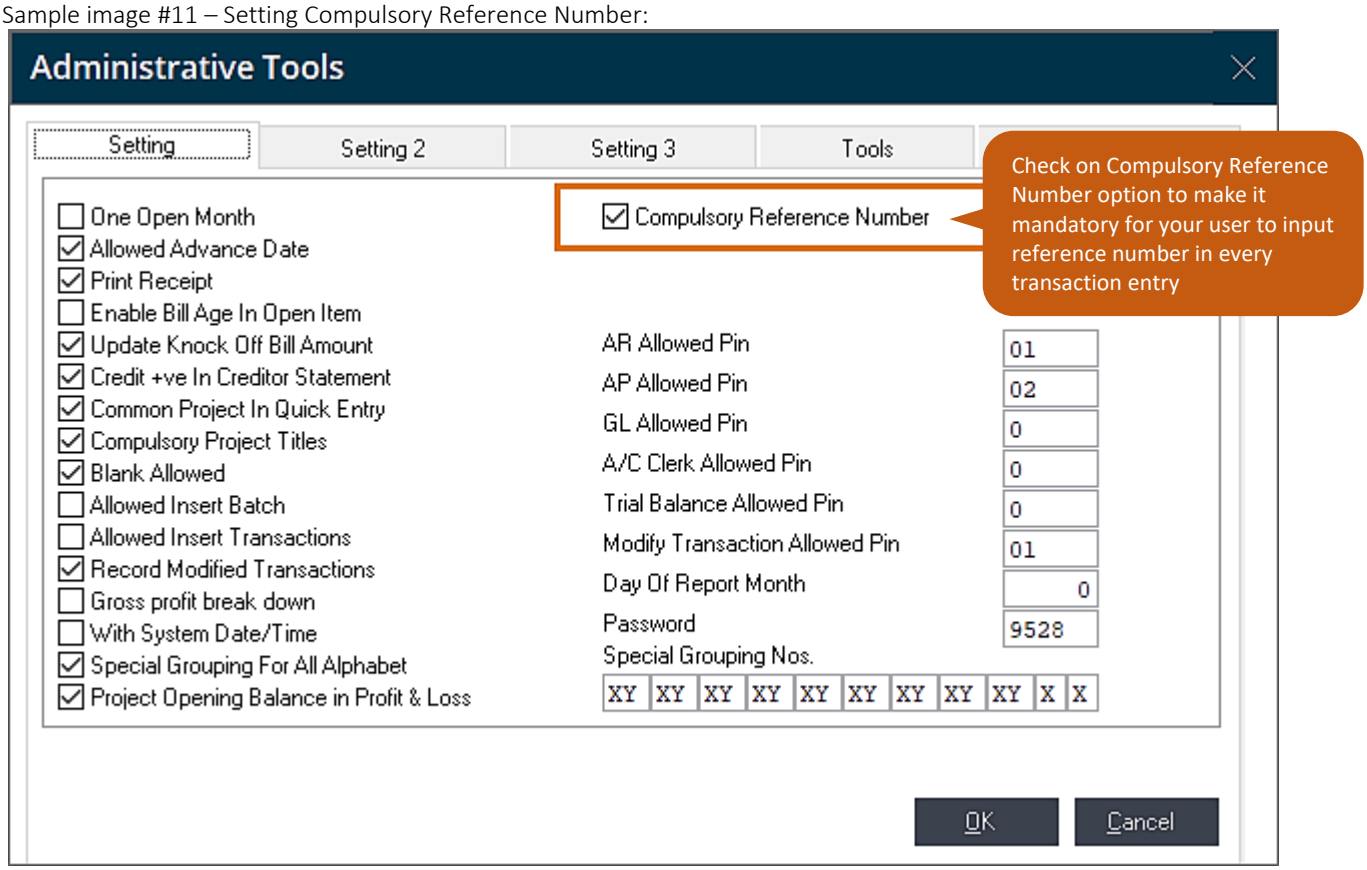
Sample image #10 – Notification on missing reference number with Compulsory Reference Number UNCHECKED:



Note: Under optional preference, user may click [Yes] to proceed with missing (blank) reference number in the transaction. This notification will then serve as a warning to alert users on the consequences of having missing (blank) reference number if they choose to proceed.

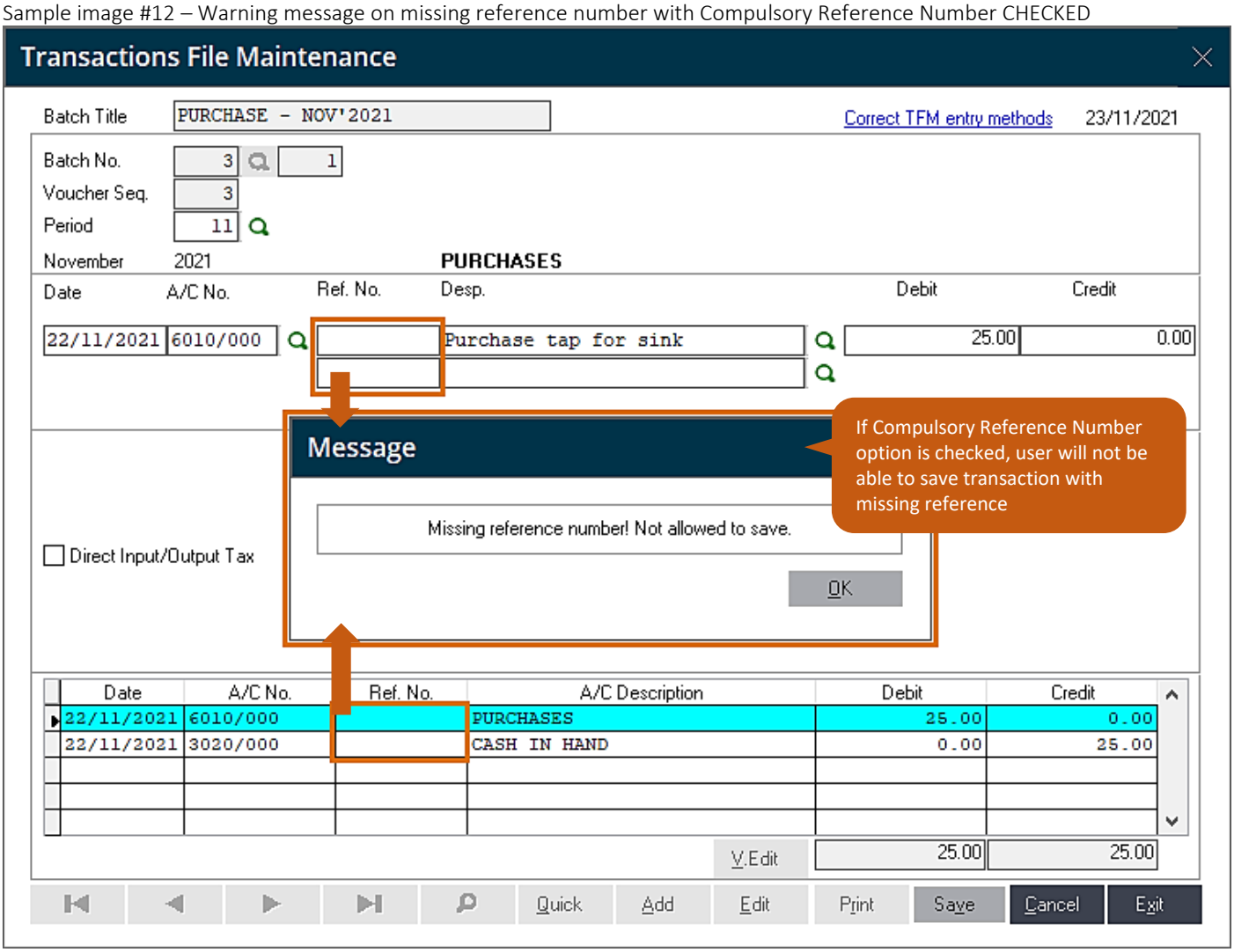
For businesses requiring a more controlled environment to have reference number filled to avoid any inconveniences later in tracking and matching records, may proceed to Administrative Tools > Settings tab to check on the new option **Compulsory Reference Number**.

Sample image #11 – Setting Compulsory Reference Number:



When the option **Compulsory Reference Number** is checked, it will be mandatory for users to input reference number in their transaction before it can be saved. Should the reference number field be missed (left blank), system will prompt a notification to warn user that the transaction has missing reference number and cannot be saved – refer to image #12 shown in the following page.

Sample image #12 – Warning message on missing reference number with Compulsory Reference Number CHECKED



With this setup, the management will work with peace of mind knowing all reference number will now be filled up and available to ease checking, tracking, and matching of records when required.

Realignment of Ledger Listing screen report

Improving report aesthetics by realigning header of the report to follow the column information correctly in both classic and modern views.

Sample image #20 – ledger listing screen report:

SANTRONIC COMPUTER

ACCOUNT NO.: 3000/S01

DATE	REF.NO.	DESCRIPTION	DEBIT	CREDIT	BALANCE
		BALANCE B/F			5000.00
03/08/2008	INV001	SALES	15000.00		20000.00
31/08/2008	OR 00001	BANK-RHB BANK BERHAD		15000.00	5000.00
30/09/2008	INV007	SALES	21000.00		26000.00
01/10/2008	INV010	SALES	5000.00		31000.00
01/10/2008	INV010	SALES	8000.00		39000.00
01/10/2008	INV010	SALES	5500.00		44500.00
		TOTAL DEBIT :	54,500.00		44,500.00
		TOTAL CREDIT:	15,000.00		

Print... Preview Convertor Excel ... View Exit

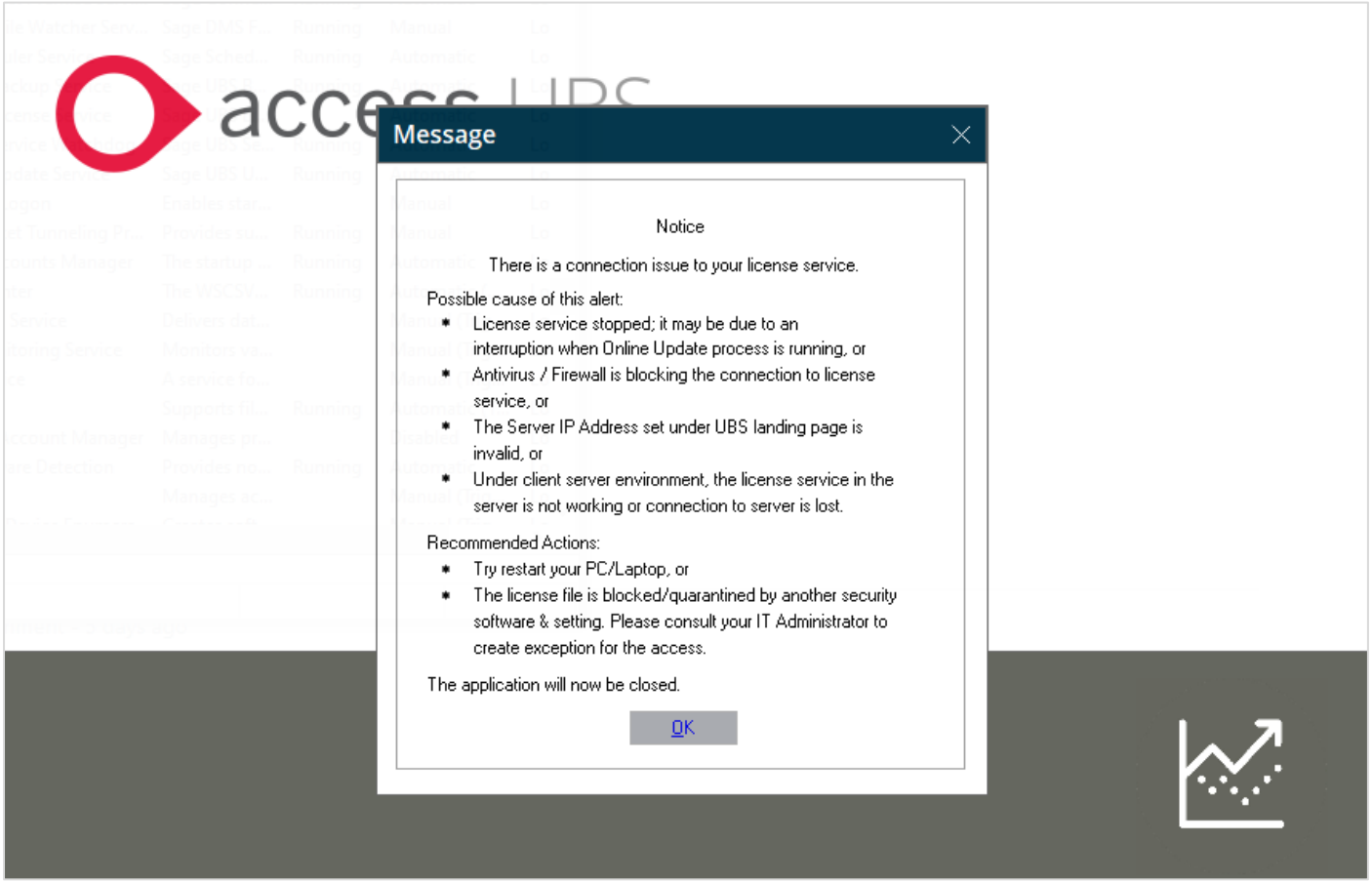
This will cease misinterpretation of report and avoid confusion to users reading the report.

Landing Page

Improved warning message on license issue

Instead of using a generic catch on warning message when certain license conditions exist, the checking will now be more granular and contain more useful help on how to correct them. This will save time and effort for our partners and our support on the call to service you better as they can now tell the exact cause without having to spend time to go through a check list of items for investigation.

Sample image #23 – warning message when the license service is stopped:



With specific message targeting the source of license conditions, users will have a better understanding on the situation and follow appropriate remedial steps given for resolution and/or assistance.
Other conditions are provided in the table on the next page for your reference.

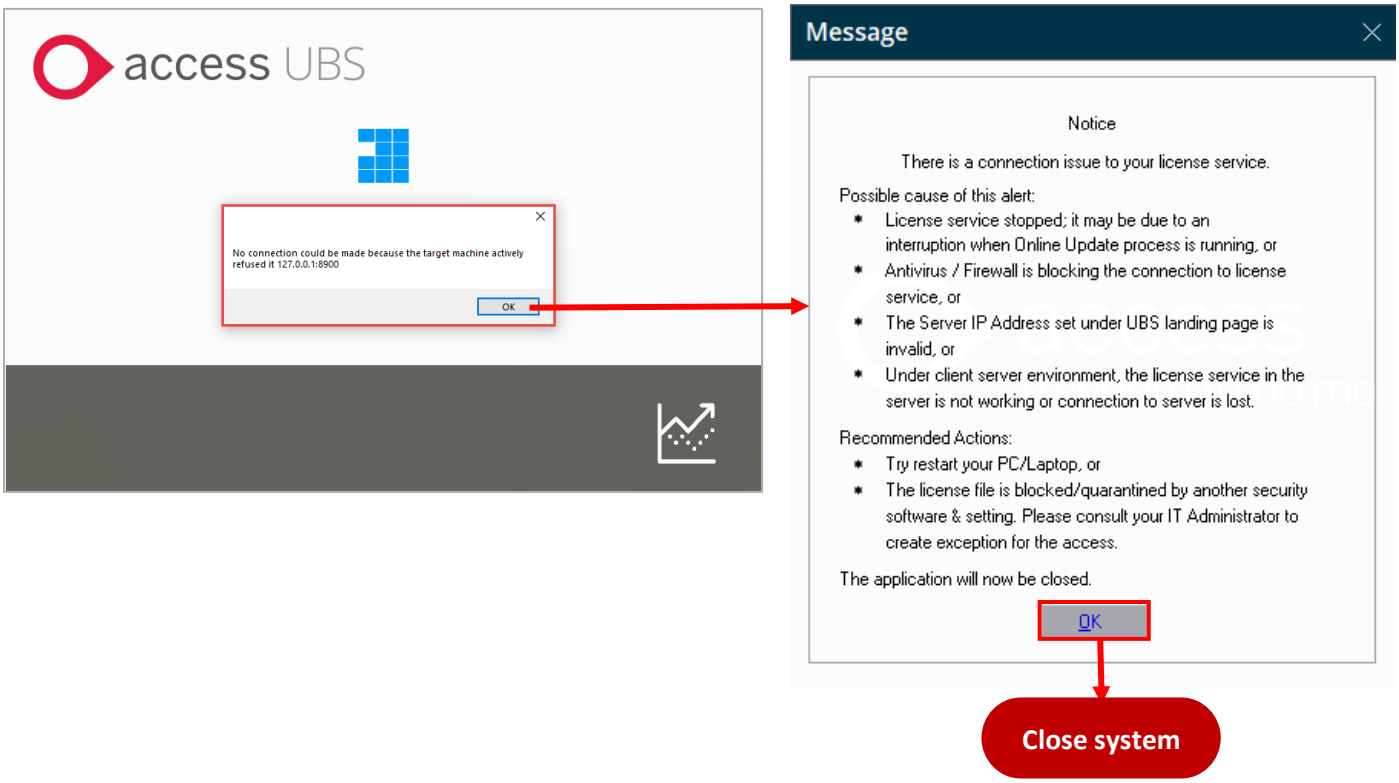
Table reference on possible licence conditions:

Scenario	Source	Warning Message
1	Invalid License found	Invalid License found! Please contact Customer Service for more information. OK
2	License Verification failed	License Verification failed! Possible causes on this alert: • License being amended by unauthorized party, • License being inappropriately transferred from another computer Recommended actions: • Try to reactivate your license, or • Contact Customer Service for more information OK
3	System date tampered	Notice System date has been adjusted to earlier time zone. Recommended actions: • Set system date back to current time zone, or • Contact Customer Service for more information OK
4	License Service stopped	Notice There is a connection issue to your license service. Possible cause of this alert: * License service stopped; it may be due to an interruption when Online Update process is running, or * Antivirus / Firewall is blocking the connection to license service, or * The Server IP Address set under UBS landing page is invalid, or * Under client server environment, the license service in the server is not working or connection to server is lost. Recommended Actions: * Try restart your PC/Laptop, or * The license file is blocked/quarantined by another security software & setting. Please consult your IT Administrator to create exception for the access. The application will now be closed. OK

Enhanced workflow to close system after exit warning message

Improve workflow to close the system when the warning message "No connection could be made because the target machine actively refuses it. 127.0.0.1 Port 8900" is prompted.

Sample image #24 – close system when this warning message is prompted



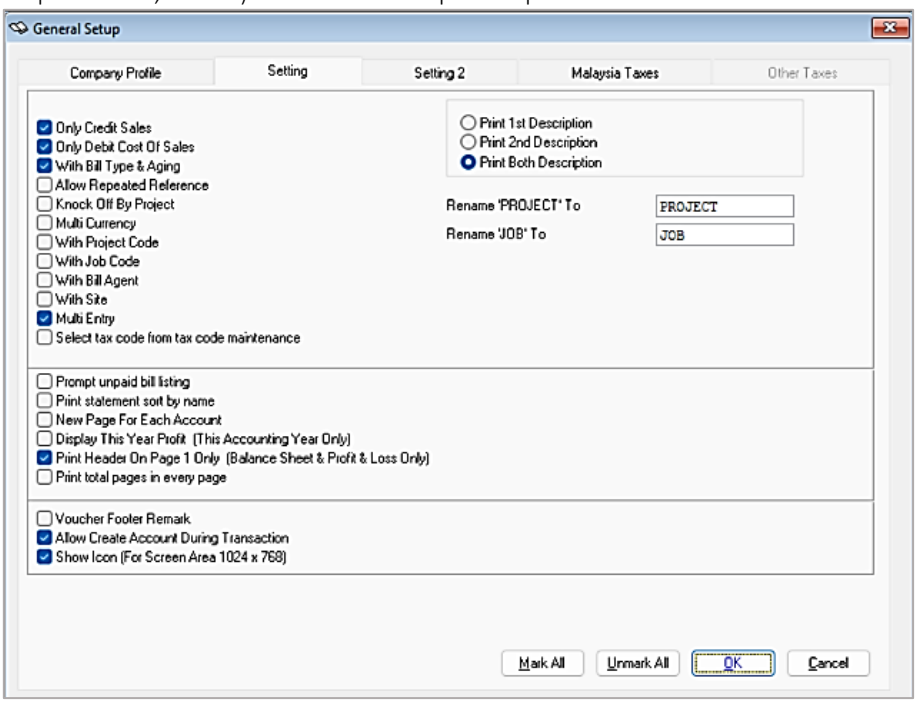
This will prevent users from being able to log in to the system to continue business transactions using a demo license with limited functionalities and date restrain that may have undesirable impact to their current business transactions.

Windows

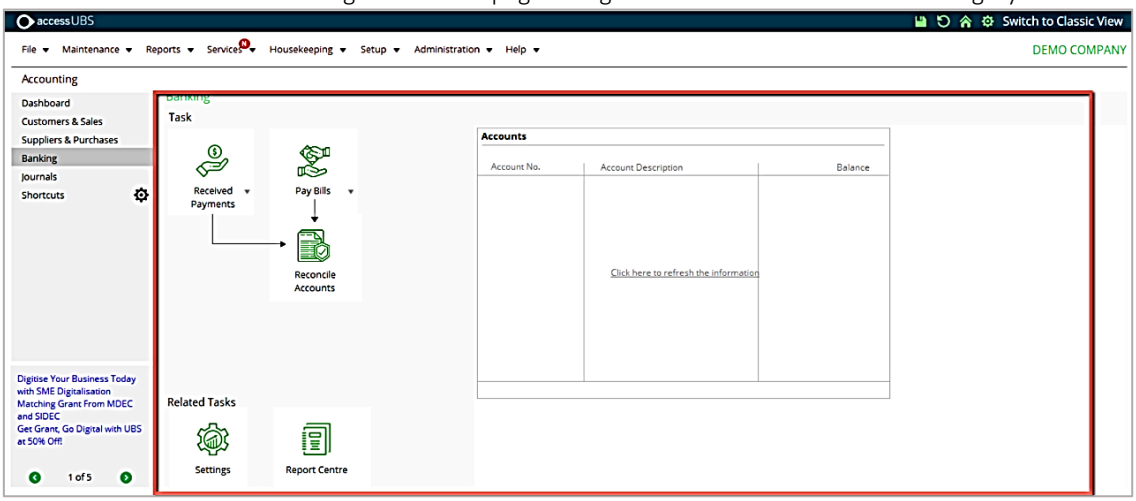
Windows 11 Compatibility

Making UBS future proof to customers who are upgrading to Windows 11 devices now or in the future.
All Access UBS modules were tested and confirmed working fine in Windows 11 with no functional issues encountered.
You many however noticed a slight colour change in certain interface which will not affect any part of the system functionality:

1. **Background/font colour of the user-selected/focused input boxes**
   Windows 11 behaviour changes background/font colour of the user-selected/focused input boxes (checkbox, radio buttons, drop down list, button) to blue colour as per sample shown below.



2. **Access UBS Accounting, and I&B Modern View**
   Windows 11 behaviour changes the Homepage background colour from white to silver grey.



How to Contact Us

The Release Summary and Contents are also available from the Access Support Community
https://download.sage.my/

For further information related to this release or how to upgrade please use the following contacts:

Your Account Manager or Customer Success Manager

Support department

- Email
  - APAC.support.my@theaccessgroup.com (UBS Customer Inquiry) – Product UBS Accounting and Billing, Inventory and Billing, UBS Payroll, UBS POS, and UBS BSM
  - APAC.Channel.SupportMY@theaccessgroup.com (UBS Partner Inquiry) – Product UBS Accounting and Billing, Inventory and Billing, UBS Payroll, UBS POS, and UBS BSM
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